Danylo Biievskyi

Toronto | +16472091490 | biievskyidanylo@gmail.com

LinkedIn | Website

EDUCATION

Humber Institute of Technology and Advanced Learning

2021-2025

Bachelor Degree of Digital Business Management

Toronto

SKILLS

Technical Skills:

- Microsoft Office
- Wix Studio
- WordPress
- Hubspot
- Mailchimp
- Google Ads

- Amazon Ads
- Canva
- Photoshop
- Midjourney
- Alura
- ChatGPT

Soft Skills:

- Customer Service
- Written and Verbal Communication
- Teamwork and Collaboration
- High Attention to Detail
- Project Management

- Keyword Research
- Problem-solving
- Critical Thinking
- Work Under Pressure

Languages: Russian and Ukrainian (native)

EXPERIENCE

Athletics Facility Attendant - Part time

August 2023 - May 2025

Humber College

3089 Lakeshore Blvd W, Toronto

- Assisted 4-5 visitors per 4-hour shift, addressing specific needs and enhancing their experience with attentive service
- Maintained a clean and organized environment throughout all facility areas, contributing to positive visitor feedback on cleanliness and ensuring a pleasant atmosphere
- Supported monthly events, helping manage spaces for smooth setup and guest flow
- Monitored adherence to facility rules, reinforcing safety standards that helped maintain a low incident rate in a facility accommodating up to 500 visitors on busy days
- Performed regular equipment checks during shifts, ensuring readiness for peak times and reducing potential downtime

Tim Hortons

3246 Lakeshore Blvd W, Toronto

- Processed an average of 150 orders daily, maintaining high accuracy and efficiency in a fast-paced environment
- Performed inventory checks twice daily, ensuring that essential supplies were restocked promptly
- Resolved customer complaints and inquiries with a 97% satisfaction rate, contributing to repeat business and customer loyalty
- Achieved an average order completion time of under 2 minutes during peak hours, balancing speed with quality
- Collaborated with team members to achieve a 10% reduction in wait times during high-demand periods

CERTIFICATIONS

Digital Marketing & E-commerce Professional Certificate, Google

AWARDS

Dean's list: Fall 2022, Winter 2023, Fall 2023

Employee of the Month at Humber Lakeshore Athletics: November 2023

INTERESTS

Al innovations, Web Development, Digital Marketing, Snowboarding, Soccer, Gym, Video Games